



Department of Conservation
Te Papa Atawhai



Thomas Frank
Eislebener Strasse 308
Chemnitz
09126
Germany

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Milford Track

Confirmation

Booking Number: 79319

We are pleased to confirm your booking starting on **Tuesday, 1 January 2008**.

Please print your booking and check the details below. Bookings are only valid for the dates confirmed.

Important Information

We strongly urge all walkers to read the full information on safety and equipment required as listed on our website and in the Milford Track brochure. A FREE copy of this brochure is available via • our website - www.doc.govt.nz • Fiordland National Park Visitor Centre, P O Box 29, Te Anau • emailing greatwalksbookings@doc.govt.nz • or by producing this letter when you collect your tickets

Tickets

Please collect your tickets the day before the start date, or no later than 11 am on the start date, from the following Department of Conservation Visitor Centre:

Great Walks Booking Office - Fiordland National Park, Visitor Centre, Lakefront Drive, Te Anau 9600.

Failure to collect your tickets by these times could result in your tickets being sold to standby visitors and **no** refund given.

Date	Service Details	Adult	Youth/Child	Infant	Amount
01 Jan 2008	1.15pm departure Adults 15yrs+ \$19 5-14yrs \$12	3	0	0	\$57.00
01 Jan 2008	2pm departure Adults 15yrs + \$59 5-14yrs \$15	3	0	0	\$177.00
01 Jan 2008	Clinton Hut -Adults \$120 for 3 nights 5-17yrs \$60	3	0	0	\$360.00
02 Jan 2008	Mintaro Hut	3	0	0	\$0.00
03 Jan 2008	Dumpling Hut	3	0	0	\$0.00
04 Jan 2008	2.30pm departure Adults 15yrs + \$42 5-14yrs \$28	3	0	0	\$126.00
04 Jan 2008	2pm departure Adults 15yrs + \$29 5-14yrs \$17	3	0	0	\$84.60
Current Service Fees					\$804.60
Total					\$804.60

List of Visitors Attending:

Name	Age Group	Name	Age Group
Frank, Thomas	Adult	Frank, Kerstin	Adult
Helbig, Joerg	Adult		

Transaction history to date:

Receipt Date	Type	Payment	Details	Amount
01 Jul 2007	Payment	Visa	Confirmation	\$804.60

(All amounts inclusive of GST at 12.5%)

GST Number: 67-809-823 (GST = Goods and Services Tax)

Latest information



Weather and other events can temporarily close tracks and other facilities. Always check the latest information about tracks and facilities at the nearest DOC visitor centre or at www.doc.govt.nz before you set out.

At visitor centres check the notice board for 'Track Updates' and 'Important Notices to Visitors'.

Prepare sensibly

Remember you must plan and prepare well for all weather and conditions. Make sure you read the DOC publication "*Planning a trip in the backcountry?*". It is available at all visitor centres or www.doc.govt.nz.

If you have any queries regarding your payment or booking details, please contact a Department of Conservation booking office and quote the booking number.

ALTERATIONS AND CANCELLATION POLICY

Alterations

Alterations may be made to any existing reservation. Alterations via the Internet up to 2 days before start date are free of charge. Alterations made at selected DOC offices will incur a \$10 fee.

Cancellations (Special Circumstances)

If the Department of Conservation closes a service due to severe weather or track conditions, a full refund will be given on the unused services. Those visitors already on a track may be required to exit the track. Cancelled groups will be able to depart only if there are vacancies available once the service reopens.

Cancellations

If visitors cancel their bookings the following cancellation fees apply, based on the earliest start date (i.e. date before any alterations are made to the booking):

Cancellation fees are based on the earliest start date *	Cancellation Fee
More than 10 days before the start date and <u>within</u> 48 hours of making the booking	0%
More than 10 days before the start date and more than 48 hours <u>after</u> making the booking	25%
Between 3 and 10 days <u>before</u> the start date	50%
Between 1 and 2 days <u>before</u> the start date	100%
On or after the start date	100%
Medical circumstances that prevent customer walking track - must be accompanied by medical certificate	20%
Booked Transport	0%

* Note: Fees charged are calculated from the original booking start date or if the booking has been transferred to an earlier date, fees will be calculated from the earlier date.

Transfers

Administration fees may apply if a transfer is made 2 days or less before the start date. Such transfers must be done by a DOC Office.

Travel Insurance

The Department of Conservation recommends that you arrange travel insurance to guard against the loss of costs associated with cancellation or delay of your trip. The Department of Conservation will not be liable for injury, damage or any costs incurred by intending visitors and is unable to rearrange transport and accommodation bookings if delays should occur.

Credit Card Details

For your own security, we do not hold your credit card details on our system or in our office. If you need a DOC Office to make an alteration, transfer or cancellation, you must therefore phone or fax your credit card details again using the contact address below. Sending credit card details by email is not recommended for security reasons.

Great Walks Booking Office

P O Box 29

Te Anau 9640

Ph: +64 3 249 8514, Fax: +64 3 249 8515

Email: greatwalksbookings@doc.govt.nz